

PRODUCTS AFFECTED / SERIAL NUMBERS AFFECTED:

Canon Print Plug-in for Amazon

SUBJECT:

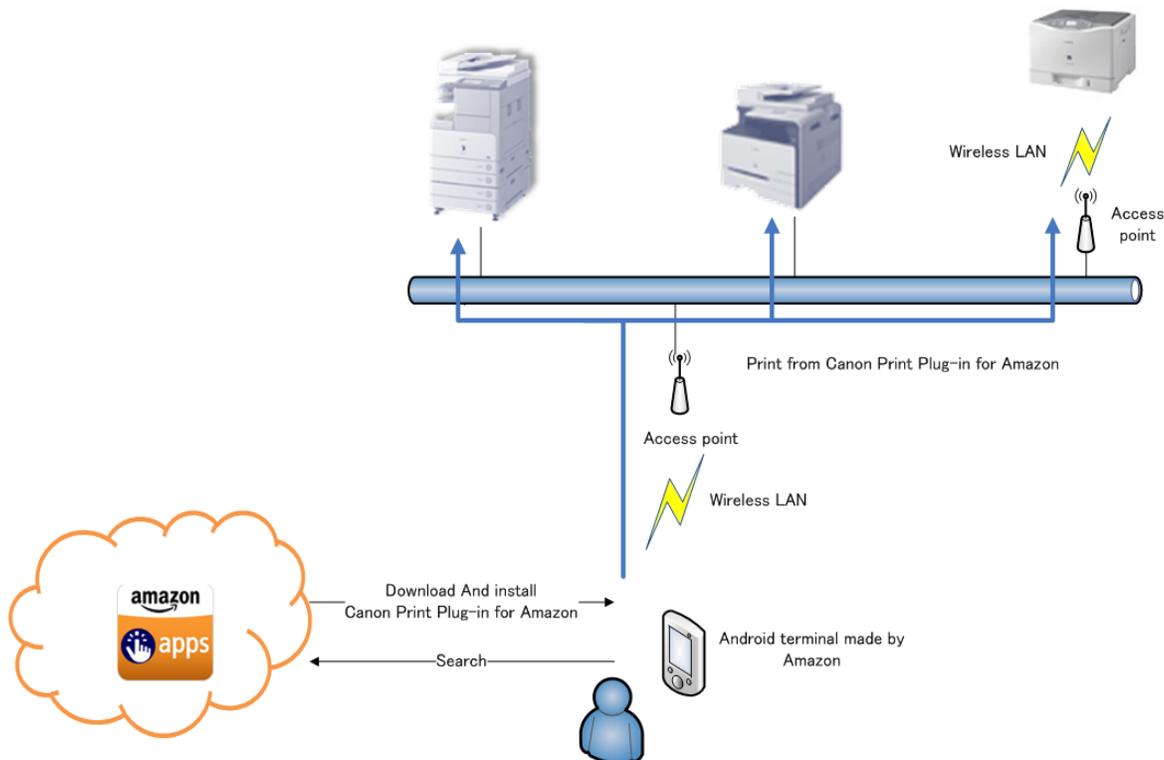
Release of Canon Print Plug-in for Amazon v1.1

GENERAL:

This Technical Publication is to announce the release of Canon Print Plug-in for Amazon (CPPA) version 1.1. CPPA is a free print plug-in driver for printing Web pages, Photos, and images on Canon laser printers and multi-function printers connected to networks (both wireless and wired) from Amazon devices via a wireless LAN access point. The CPPA plug-in can be downloaded and installed from Amazon App Store.

http://www.usa.canon.com/cusa/consumer/standard_display/mobile_printer_plugin_am

DETAILS:



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For additional technical information, please visit the Canon Engineering Services and Solutions Division website at: www.support.cusa.canon.com. You can also call the Technical Support Center at 1-800-528-2830 or contact your Regional Support Office.

Supported Features

- Applications installed on the Amazon device:
 - Browser
 - Email
 - Gallery apps
 - Docs (OfficeSuite Professional for Amazon FireOS 3.1)

Supported Connection Interface

- Wireless LAN

Supported File Formats

- JPEG

Supported Devices

- Kindle Fire HD 7 (3rd Gen)
- Kindle Fire HDX 7 (3rd Gen)
- Kindle Fire HDX 8.9 (3rd Gen)

Supported Canon Devices

- imageRUNNER ADVANCE series
- Color imageRUNNER series
- imageRUNNER series
- imageCLASS series
- imageRUNNER LBP series

For a complete device compatibility list, please visit the Canon USA Website for more information.
http://www.usa.canon.com/cusa/consumer/standard_display/mobile_printer_plugin_am

Supported Operation

1. Start a supported application and select "Print" from the menu.
2. (Only at the first startup) Select the device to output from the list of detected devices. (This is when Canon Print Plug-in is downloaded from Amazon App Store and installed if it has not been installed.)
3. (Only at the first startup) Select [Agree] when the license agreement is displayed.
4. The printing preferences screen is displayed, and printing starts when the [Print] button is pressed after specifying the desired printing preferences.

Supported Print Settings

Setting items	Description
No. of copies	“1-99” copies
Paper size	Letter / A4 / Legal
Paper type	Auto (printer’s panel settings are used)
Two- sided printing	OFF/ON
Color Mode	Color / B&W
Job processing method (inbox)	Not support
Stapling	Not support

IMPORTANT NOTES:

Question	Answer
What can you do with Canon Print Plugin?	<p>You can print to a Canon printer or multi-function device connected to a wireless LAN from the new Kindle Fire or Kindle Fire HDX equipped with the print functions.</p> <p>Main Functions:</p> <ul style="list-style-type: none"> • Print files from apps that support the print system. • Automatically detect Canon devices on a network. • Configure print settings such as number of pages, paper size, 2-sided printings, and color mode. <p>NOTE: Available print settings vary according to the app you are using.</p>
What are the supported printers and multi-function devices?	<p>Check the list of supported devices on the Canon Print Plugin support page.</p> <p>* http://www.usa.canon.com/cusa/consumer/standard_display/mobile_printer_plugin_en</p>
What mobile devices are supported?	<p>Compatible mobile devices:</p> <ul style="list-style-type: none"> • Kindle Fire HD 7 • Kindle Fire HDX 7 • Kindle Fire HDX 8.9
What print functions are supported?	<p>Supported Paper Sizes:</p> <ul style="list-style-type: none"> • Letter

	<ul style="list-style-type: none"> • A4 • Legal. <p>NOTE: Select a paper size that is supported by the Canon device you are using.</p> <p>Printable Data:</p> <p>Data formats supported by the system of the mobile device.</p>
<p>How do you change the Print Settings?</p>	<p>You can set the print functions that are supported by the Canon device you are using.</p> <p>Descriptions of Settings:</p> <p>[Copies] Set the number of copies to be printed.</p> <p>[Output Size] Select the paper size to be printed on.</p> <p>[2-sided] Switches between 1-sided and 2-sided printing.</p> <p>[Color] Switches between color and grayscale (black and white) printing.</p> <p>NOTE: The print settings you can use may vary according to the app you are using.</p>
<p>How do you get started?</p>	<ol style="list-style-type: none"> 1. Check the network connection environment. <ul style="list-style-type: none"> • Your mobile device must be connected to a wireless LAN access point. • The access point and the Canon device you are using must be connected by LAN or wireless LAN. 2. Confirm that the Wi-Fi settings on your mobile device are enabled. 3. Download Canon Print Plugin and install it.
<p>How do you print files?</p>	<ol style="list-style-type: none"> 1. Open the file in the app that supports the print system. 2. From the menu of the app, tap [Print]. 3. Select the device you want to use in the printer discovery screen. From the second time onward, the previously selected device name is displayed. If you want to use a different device, tap [Print] → change the device in the printer discovery screen. 4. If required, change the print settings. (Refer to: “How do you change the Print Settings?”) 5. Tap [Print].

<p>What can I do if the printer is not detected?</p>	<p>6. Select [Canon Print Plugin]. Printing starts.</p> <p>Check the following:</p> <ol style="list-style-type: none"> 1. Does the device you are using support Canon Print Plugin? (Refer to: “What are the supported printers and multi-function devices?”) 2. Network settings of the Canon device: <ul style="list-style-type: none"> • Is <SNMPv1> set to [On]? • Is the LPR port set correctly? • Is the gateway address set correctly? • Is the subnet mask set correctly? 3. Are the Wi-Fi settings enabled on your device? 4. Is Bluetooth turned off on your device? 5. Do the wireless LAN network that the mobile device is connected to and the network that the Canon device is connected to, match? <p>If the printer is not detected even after you have confirmed the above, disable the Wi-Fi settings of your mobile device, then reconnect and try printing.</p>
<p>Why is data not printing according to the print settings?</p>	<p>If you set functions that are not supported by the device you are using, the settings will not be applied.</p> <p>Verify the print functions that the device supports and change the print settings of this app.</p> <p>[Output Size]</p> <p>If you specify a paper size that is not supported by the device, the print job is printed on another paper size or a paper confirmation message is displayed on the control panel of the device.</p> <p>[Color] – [Color]</p> <p>For devices that do not support color printing, the settings are not applied and the print job is printed in black and white.</p> <p>[2-sided] – [ON]</p> <p>For devices that do not support 2-sided printing, the settings are not applied and the print data is printed on one side of the paper.</p> <p>NOTE: The print settings you can use may vary according to the app you are using.</p>
<p>How can you confirm the IP address of a printer?</p>	<p>You can confirm the IP address from the network settings screen or menu of the device.</p> <p>For details, refer to the manuals provided with the device.</p>
<p>Why is the printer not responding?</p>	<p>Check the following points regarding the Canon device</p>

	<p>you are using.</p> <ul style="list-style-type: none">• Is the power turned on?• Is the LPD (LPR) print setting set to [ON]?• Is the device online? <p>NOTE: The confirmation method differs for each model. For details, refer to the manuals provided with the device.</p>
Why is the plugin not discovered when you do not agree to the license agreement?	<p>After installing the Canon Print Plugin, if you do not agree to the license agreement displayed the first time you print, discovery of the Canon Print Plugin is not performed when you print thereafter.</p> <p>You can re-display the license agreement by following the procedure below.</p> <ol style="list-style-type: none">1. Tap the Canon Print Plugin icon from the app list.2. In the screen displayed, tap the license agreement button.
Why are multiple devices with the same IP address are detected?	<p>When discovering printers, devices that support Canon plugins are displayed as "Canon Print Plugin." Because it does not support devices that are not displayed as "Canon Print Plugin," these devices may not operate correctly even though you can select them.</p>

For more information about operation and troubleshooting instructions, please visit the CPPA FAQ on Canon USA Website.

http://www.usa.canon.com/cusa/consumer/standard_display/mobile_printer_plugin_am